









About Us

Service-Link is a reliable name offering warehousing and logistics solutions since 1995. We operate as an integrated logistics service provider delivering excellent, efficient and effective services. With over four decades of experience in construction industry, we are able to develop best-in-class warehousing infrastructure. We provide integrated Cold Chain solutions under several temperature conditions from ambient to sub-zero levels. We believe in growing together and have achieved operational excellence through lean warehousing and long-term association with our esteemed clientele.

Industries and Products



Pharmaceuticals



Fast Moving Consumer Goods



Vaccines



Surgical and Healthcare Products



Food & Beverage



Personal Care

Operational Strength









Vision

"To be recognised as one of the most effective logistics service provider in the country by setting high standards in customer satisfaction through continuous process improvement and be able to fulfil any logistical requirement"



Mission

"To provide efficient and best in class logistics service with zero tolerance in quality by adopting cost effective operational practices and to build long term relationships with our clients by adhering to ethical business standards"











Warehousing Infrastructure

Appropriate logistics infrastructure along with warehouse design, structure and location plays a key role in defining operational success. We provide appropriate storage options with up-to-date infrastructure for efficient handling and effective warehouse operation.

- Block Storage
- Multi-tier Racking system
- Adequate Health & Safety systems
- Effective Material Handling Equipment
- Round the Clock Security

Inventory Management and Distribution

Along with providing world class warehousing facility, we handle start to end operational activities as Carrying and Forwarding Agents. We offer customised solutions and absolute flexibility in operations as suitable for our clients & inventory to ensure maximum productivity, efficiency and sustainability.

- Central Warehousing Activities
- Operating as Super Stockists
- Order fulfilment, Receivables management and Reverse logistics
- Managing Pharmaceutical Institutional Supplies
- Physician Samples and Promotional Material dispatch.
- Quality Management System.

Cold Chain

We operate under several temperature conditions for storage of vaccines and other temperature sensitive inventory. Advanced temperature-controlled infrastructure help us maintain precise environment for cold-chain produce throughout the value chain.

- Operating from Ambient to Sub-zero Level Temperatures
- Real-time Temperature Monitoring & Alert System
- Sufficient Backup
- Timely Mapping
- Active and Passive Dispatch of Inventory

Value Added Services

We provide other value-added services as required to make goods suitable for sales and distribution further down the chain. We aim to provide maximum in-house support, so the goods are not sent out for further processing which ultimately results in savings of costs, time and damages.

Why Service Link?



Best-In-Class Infrastructure



Customized Solutions



Award Winning Performance



Absolute Quality & Compliance



Proven Track Record



Skilled & Experienced Workforce



Enhanced
Decision Making



Minimal Disruption



Industry Experience

Key Clientele





Johnson Johnson

















Testimonials

I found your facilities extremely well positioned and great to see your quality systems in place.

- Bill Cain, Director Asia-Pacific Logistics, Essity Australia

Large!! And very high on quality standards! Installation, implementation and training of new machines is very encouraging.

- Sumer Dheri, Executive VP Vaccines, GSK

Very well organised warehouse. It reflects clearly the strengthened approach followed to maintain the sustaining value proposition for medicines.

- Krishna Parab, Sr. Director, Sanofi

A well maintained warehouse with supportive staff. Good housekeeping practices.

- Divya Ashwath, F M Global

Very nice warehouse operation. I am impressed with the HVAC controls. The staff are dedicated to GSK and I feel like they are a part of GSK.

- Christopher Rasmussen, Director, GSK, USA

Awards and Accreditations





ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 certified







WINNER

Best-in-Class Supply Chain Distribution Center Innovation

For More Details





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